

Dear Valued Customer,

### **Arvato Digital Services Commitment to Product Safety**

Arvato Digital Services LLC is dedicated to providing safe products for consumer use. To ensure safety, Arvato tests its products and packaging for lead and other hazardous materials with results showing that these substances are well below existing government regulatory limits or non-detectable.

With the newly-enacted Consumer Product Safety Improvement Act of 2008 (CPSIA), there are additional testing and certification requirements for certain manufactured goods, including CD, DVD, Xbox, Blu-ray, and DS products. Arvato is working diligently with laboratories accredited by the U.S. Consumer Product Safety Commission to ensure that its products comply with all aspects of the CPSIA which places further limits on the existence of lead and other heavy metals in paints, surface coatings and substrates of products, as well as on phthalates in substrates. Test results indicate that Arvato's product types listed above comply with all lead paint and content, and phthalate limits prescribed by the CPSIA.

The CPSIA also requires that the U.S. manufacturer or importer issue Certificates of Conformity with the CPSIA regulations and that these certificates accompany each shipment of products. To meet this requirement, all applicable certificates will be maintained at Arvato's website listed below and Arvato is printing the following statement on all packing list documents from our plants in Weaverville, NC; Louisville, KY; and Pleasant Prairie, WI.

**CPSIA (Consumer Product Safety Improvement Act of 2008) Certificates of Conformity** for the products in this shipment can be found at:

<http://www.arvatodigitalservices.com/en/home/productsafety>

### **Important Customer Responsibility**

Arvato certifies conformity for products it manufactures or for which it controls the sourcing or importing of the product's components. In the case that you, the customer, supply for inclusion with a finished package that Arvato assembles any product or component that is classified by the CPSIA as a children's product or toy, you must provide a Certificate of Conformity in accordance with the CPSIA for each such product or component. The supporting CPSIA accredited third-party testing data for each certificate must also be available on request. Arvato Digital Services must have the appropriate certificates and access to the supporting data before any processing of the associated order can begin.

If you supply other components not classified as children's products or toys, such as packaging and printed materials, that Arvato will assemble into a finished product that is so classified, you must provide copies of, or access to, CPSIA accredited third-party testing data for those components, although a formal certificate is not required in this case. Arvato Digital Services will use the data supplied by you to support Certificates of Conformity that Arvato generates.

### **CPSIA Information**

Official information about the CPSIA can be found at the U.S. Consumer Product Safety Commission's website: <http://www.cpsc.gov/ABOUT/Cpsia/cpsia.HTML>

For further information, you may contact your Arvato Digital Services account representative or the Product Safety team directly.

Thank You,

Arvato Digital Services  
Product Safety Team  
[productsafety@arvatousa.com](mailto:productsafety@arvatousa.com)